



Authorized Reseller Partner Program

We designed our program to assist traditional telecom product and service resellers to add a recurring revenue stream into new and existing accounts. Our program is intended to help partners realize opportunities in today's highly lucrative contact center outsourcing markets.

Conexion-One provides our partners with a unique set of contact center outsourcing solutions, including the tools and expertise necessary in delivering value-added business solutions to their customer base.

Conexion-One is committed in being the most customer-centric and channel friendly vendor, offering a suite of products and services designed to reward our partners.

Contact Center Operations

Conexion-One operates a state-of-the-art 3,100 seat contact center in Mexico City. Our center is operational 24x7 and hosts our enterprise Class-5 ACD with fully redundant carrier access to five telecommunications providers.

Solutions Offered

- INBOUND/OUTBOUND VOICE
- LIVE CHAT
- E-MAIL
- SMS
- SOCIAL NETWORKING

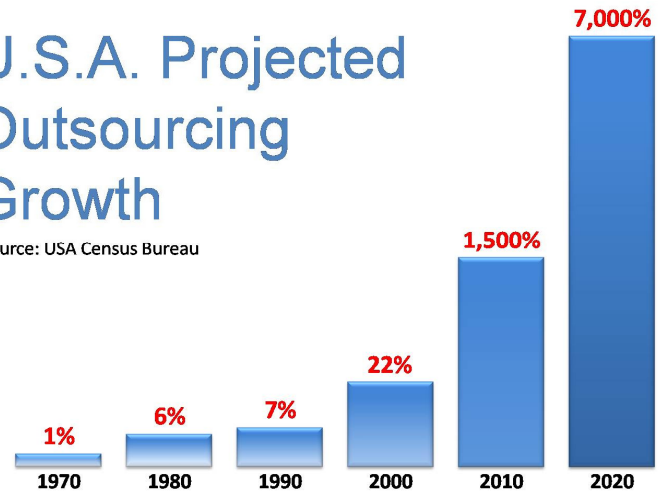


Technology

Conexion-One is a ¹Microsoft Gold ISV and manufactures the commercial version and award winning iKtK contact center software solution. The iKtK is a complete contact center process system that manages programs from the dialer environment, scripting, CRM integration and remote agent functionality.

U.S.A. Projected Outsourcing Growth

Source: USA Census Bureau



Program Management

Conexion-One has dedicated program managers within the USA that work with you and your customers for maximum efficiencies within the selected program.

Agent Personnel

Mexico City has over 20+ accredited universities and over 50+ technical colleges we recruit from. All Agents must pass a minimum placement aptitude test before being considered for general placement.

The Conexion-One Advantage

- MONTHLY RECURRING COMMISSION PROGRAM
- COMPREHENSIVE SALES AND MARKETING TOOLS
- DEDICATED FIELD SALES SUPPORT PERSONNEL
- WE PROVIDE TELEMARKETING PERSONNEL
- MICROSOFT GOLD CERTIFIED ISV¹
- ITIL CERTIFIED²

Reseller Partner Levels

Authorized Sales Partner

Receive the most lucrative compensation package in the industry, including up-front payment plus ongoing monthly residuals.

Authorized Reseller Partner

A program is designed to supplement your existing product and service offerings with our contact center services. We wholesale directly to you for resale to your customers.

Authorized Technology Partner

This program creates unique opportunities for members to expand their market reach by developing solutions or practices that add value to Conexion-One service offerings.